

ANNUAL REPORT

2020 - 2021

**Culture and Community
at the centre of health**



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ABOUT MOORUNDI

This health service was established in 2017 to deliver a comprehensive range of primary health care services to their communities. At the core of these services, Moorundi ACCHS Ltd delivers a holistic model of health care which includes clinical services and wellbeing programs.

In Ngarrindjeri, the word 'Moorundi' means river and refers directly to the river Murray. For the people of the Ngarrindjeri nation, the river is where all life begins and the connection between health and water is intricately linked to the culture of the Ngarrindjeri community.



AREAS OF SERVICE

Located on Ngarrindjeri country, Moorundi ACCHS, services the townships of Murray Bridge, Tailem Bend, Coonalpyn, Tintinara, Meningie, Salt Creek, Raukkan, Narrung, Victor Harbor, Goolwa, Kangaroo Island and other smaller communities surrounding the marked areas on the map above.

Head Office

1 Wharf Road,
Murray Bridge

Raukkan Clinic

16 Lealinyeri Street,
Raukkan

Murray Bridge Clinic

11A Standen Street,
Murray Bridge

Victor Harbor Clinic

15 Victoria Street,
Victor Harbor

OUR PURPOSE

Culture and community at the centre of health.

Our lands, our waters, our people, all living things are connected. We long for the health of our ancestors to guide us in providing a focal point for all to connect to holistic and integrated health services that improve the health of our community.

Moorundi's purpose is based on what the community needs and who we are. Moorundi is not separate to the community, we are a part of the community and as such we have responsibility to provide a safe place and space for our community to access health services.

OUR MISSION

Holistically improve the health and wellbeing of our community from a cultural perspective and ensure that those in need can easily access health services needed when they need them.

For Moorundi, holistic health includes looking at all aspects of health, in all life stages.

Within this mission we share how we view the health services we provide, in that central to our health is our culture. There are three key interconnected ways of being for the Ngarrindjeri people. Our Culture, Our Community and Our Ruwe (Land). They cannot be separated.

We want:

- the community to be able to take control of their own health,
- to deliver services in the way the community would like them delivered, and
- to respond to all their health needs.



OUR VISION

Moorundi is seen as a national leader, setting the benchmark for health and wellbeing services, and this reputation inspires funding.

We envision providing a safe place of healing and being a focal point for people to access health services that incorporates the Spiritual, the Cultural, the Social, the Emotional, the Mental and the Physical.

These health services are based on trust and respect. The safe space of healing will provide focuses on broader wellbeing, including preventative health measures and not only on clinical care.

OUR VALUES

Culture, Community and Yarlumar Ruwe are at the forefront of everything we do. This incorporates being:

- Welcoming and inclusive
- Respectful
- Understanding and Non-judgemental
- Trusting and Honest
- Proud of who we are

OUR GOALS

Bringing Community Together

Our first goal which is central to all the other goals is bringing community together. We cannot deliver health services merely from a clinical care perspective. The health of our community depends on the health of our culture which depends on the health of our lands.

When our culture is not well, then our community is not well. We are strong when we are together and not well when we are disconnected.

Ensuring that we, as part of our community, are focused on the health and wellbeing of our community and our culture will ensure improved health outcomes for all Aboriginal and Torres Strait Islander people on Ngarrindjeri Ruwe.

Quality, Integrated and Holistic Health Services

Our second goal is to deliver quality, integrated and holistic health services to ensure an improvement in the health outcomes for all Aboriginal and Torres Strait Islander people on Ngarrindjeri Ruwe.

Quality means that we will deliver services to the expectations of all industry service standards and to our own standards and the standards expected by the community.

Integrated means that we will work with and connect to the health and support services available on Ngarrindjeri Ruwe to ensure that we ascertain the best services available for our people.

Holistic means that we will listen to what our clients say about their overall health, their situation and their environment and look at different ways to achieve better health which encompasses health determinants.

Growth, Partnerships and Opportunity

Our third goal is to grow our organisation, our service and our infrastructure to support the two ambitious goals of Bringing Community Together and Quality, integrated and holistic health services. Currently, Moorundi is a newly established organisation with minimal service delivery.

In order to reach these goals, and to improve the health outcomes for all Aboriginal and Torres Strait Islander people on Ngarrindjeri Ruwe we need to grow and expand. Expand in service provision, grow our organisations capacity and ensure we have the right infrastructure to deliver these services.

We recognise we cannot do this alone, and so, we need to establish long lasting and trusting relationships with our partners. We also need to be prepared and responsive to opportunities that present.

CHIEF EXECUTIVE OFFICER REPORT

As Chief Executive Officer of Moorundi Aboriginal Community Controlled Health Service Ltd I begin by paying my respects to those Board Members who have passed away during the past Twelve Months. Your dedication, experience and knowledge will be sorely missed throughout our Community and I pass on our condolences and prayers to immediate and extended family members.

I would also like to recognise the efforts and contributions of all past Moorundi Board Members and Staff who were instrumental in creating and developing Moorundi.

I am extremely humbled to be presenting this Report of our Achievements in 2021.

Whilst COVID19 continued to present challenges within our Community and across the Nation the Board, Executive and Staff continued to find ways to deliver quality Primary Health Care and Social and Emotional Well Being Services across the Southern Fleurieu, Murray Mallee, Coorong, Kangaroo Island and Adelaide Hills catchment area.

The Nunga Gym was restocked with fresh Gym Equipment for our Gym enthusiasts and our Chronic Disease Program combined with Clinic Staff to develop a new process for accessing the Gym via the completion of an Aboriginal Well Health Check and Gym induction. We currently have 46 clients registered as Nunga Gym Members.

We commenced working from our new Office in Victor Harbor in December 2020 and officially opened it on the 12th of March 2021. The Office is opened from Monday to Thursday's with GP Clinic's provided on Monday's and Wednesday's.

Another outstanding achievement occurred when Moorundi held its first AGM as a Company Limited by Guarantee, accepted its new Rule Book and voted in the new Board to deliver on the success of the past.

The Moorundi Board continues to be strengthened with the nomination of experienced Elders combined with energetic and enthusiastic young professionals who together have worked alongside of our Staff and Executive to develop the New Strategic Plan 2021-2023.

We would also like to thank Jawun for their continued support throughout the development of Moorundi. The Seconded of 2021 have been passionate and focussed on strengthening and preparing Moorundi for future Growth.

Moorundi Aboriginal Community Controlled Health Service Ltd continues to deliver quality Primary Health Care and Social and Emotional Well Being Services to our Community and we look forward to continued sustainable growth in the future.



STEVEN SUMNER
CHIEF EXECUTIVE OFFICER

CHAIR PERSONS REPORT

Dear Members,

On behalf of the Board I would like to recognise and acknowledge the continued development and growth of Moorundi Aboriginal Community Controlled Health Service Ltd.

We would also like to sincerely thank the Staff of Moorundi for their continued effort, passion and professionalism in providing our Aboriginal Community with quality Primary Health Care and Social and Emotional Well Being Services. We recognise through our Strategic Plan that we cannot address our Physical Health without also addressing our Cultural and Spiritual Health as well.

The Board and Staff together with Jawun were able to develop our Strategic Plan earlier this year and it has proven to be a very effective working document.

We have a fantastic mix of youth, experience and knowledge on the Board and have been able to utilise everybody's personal skills and abilities to focus on creating a vibrant and stable Aboriginal Community Controlled Health Service.

I would like to also recognise the commitment and contributions of Uncle Fran Lovegrove and Uncle Marshal Carter who unfortunately passed away in 2021. Uncle Fran's knowledge of the Legal system, Governance and the Health industry and his passion for working within the Community drove his commitment and he remained on the Board until he passed.

Uncle Marshall's Community Knowledge and his Passion for Reconciliation also made him a valuable and respected Member of our Board.

Rest In Peace Uncle Fran and Uncle Marshall.

I congratulate the Moorundi Executive in the way they handle the continued stresses and challenges of COVID19. Their ability to maintain a high level of service delivery to our Community whilst also adhering to strict COVID regulations has been noted and truly appreciated. The regular videos and information promoting safe practices for dealing with the constant of COVID has kept the Community informed and involved.

In closing I would like to thank everybody who has supported me during my time on the Moorundi Board and also in my role as Chairperson. I strongly believe that Moorundi is well situated as the Aboriginal Community Controlled Health Service for our catchment area and I am truly grateful to play my part in our continued growth.

VALDA RIGNEY
CHAIRPERSON

ORGANISATIONAL STRUCTURE 2020 - 2021

Chief Executive Officer

Steven Sumner

Board Members

Valda Rigney (Acting Chair)

Vicki Hartman

Darryl Cameron

Ellen Trevorrow

Errol Blucher

Pauline Walker

Tahlia Lloyd

Marshall Carter

Frances Lovegrove

Rodney Rigney

Aninna Tarasenko

EXECUTIVE

Executive Assistant

Brooke Vanzati

Business Manager

Natasha Smith

Aboriginal Health Clinical Manager

Beth Hummerston

ADMINISTRATION

Office and Administration Manager

Bec Fidge

Administration Team

Crystal Auckland

Montina Sumner

Medicare / Communicare Administator

Nekia Wilson

Transport Coordinator

David Crompton

Casual Drivers

Phillip Kartinyeri

Kevin Rigney

Hugh Fidge

Jasmine Trevorrow

Aaron Hobbs

Nikki Smith

Cleaning

Kirsty Oxborrow - Nungas Gym

ADMINISTRATION

BUSINESS ENABLING TEAM

Corporate Support Services Officer

Renee Kropinyeri

HR Consultant

Ian Barton

SOCIAL AND EMOTIONAL WELLBEING TEAM

Social and Emotional Wellbeing Manager

Diana Murphy

Community Outreach Worker

Vicki Cummings

Community Cultural Development Officer

Georgina Trevorrow

Mental Health Clinician

Yvonne Hammouda

Alcohol and Other Drugs Counsellor

Mac Hayes

Children Laughing and Playing Program

Rosslyn Richards

Natasha Sumner

Social and Wellbeing Counsellor

Mark Capurso

INTEGRATED TEAM CARE (ITC)

Indigenous Health Project Officer

Dorothy Kartinyeri

Care Coordinator

Sue Kennett

Health Promotions and Media Officer

Nerylee Gollan

Chronic Disease Coordinator

Luke McKenzie

Outreach Worker

David Crompton

CLINIC TEAM

Senior Aboriginal Health Practitioner

Alfie Gollan

Ashleigh Smith

General Practitioner (GP)

Dr Jodi Hunt

Dr Naomi Wall

Dr Sheree Hunt

Aboriginal Health Practitioners

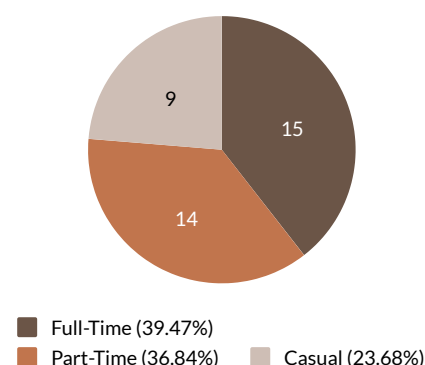
Kelly Smith

Gordon Rigney Jnr

Registered Nurses

Anna Sumner (Midwife)

Moorundi Employees -38



CLINIC TEAM

Aboriginal Health Workers | Registered Nurses | General Practitioners | Medical Receptionists



CLINIC TEAM

The clinic team of Aboriginal Health Practitioners, Registered Nurses, General Practitioners and Medical Receptionists continue to provide an exceptional primary health care service to Community across our three sites in Murray Bridge, Raukkan and Victor Harbor.

Dr Jodi Hunt provides GP services in Murray Bridge and Dr Naomi Wall at Victor Harbor and Raukkan. Dr Sheree Hunt joined the team in 2021 and is working at Murray Bridge and Raukkan. Although the provision of health services in the COVID-19 environment remains challenging, this has not deterred staff from their commitment to ensuring our Community continues to have access to quality, client-centred care.

Improvements in the delivery of client care continued; client care episodes increased by 18% and client contacts by 9% as compared to the previous year.

Health Checks increased by 9% in 2020-21, however in January-June 2021 there were significant increases in the proportion of clients who received a health check aged 0-14, 5-14 and 25-54 years as compared to the previous 6 months.

The increase in checks undertaken with clients aged 15-24 and 25-54 years also far exceeded the state and national figures. See chart below.

At the end of 2020, the clinic at Victor Harbor moved to new premises on Victoria Street. It has been much easier to provide GP and allied health services and deliver other Moorundi programs from this location.

We work hard to meet Community expectations of service and an example of this was the well-attended Influenza clinics held at Murray Bridge and Raukkan.

ATSI HEALTH CHECKS

The provision of health checks to our Community supports health and wellbeing, establishes health priorities and plans for good health, encourages early detection, diagnosis and intervention for common and treatable conditions that cause morbidity and early mortality.

Statistics also showcase the team's concerted efforts to improve services relating to chronic illness.

There has been a steady increase in the number of care plans undertaken with clients over the last few years, with an increase of 33% in the last financial year alone. Our continued work in this area, promoting and supporting clients with self-management should reflect more people staying well into the future.



PROFESSIONAL DEVELOPMENT

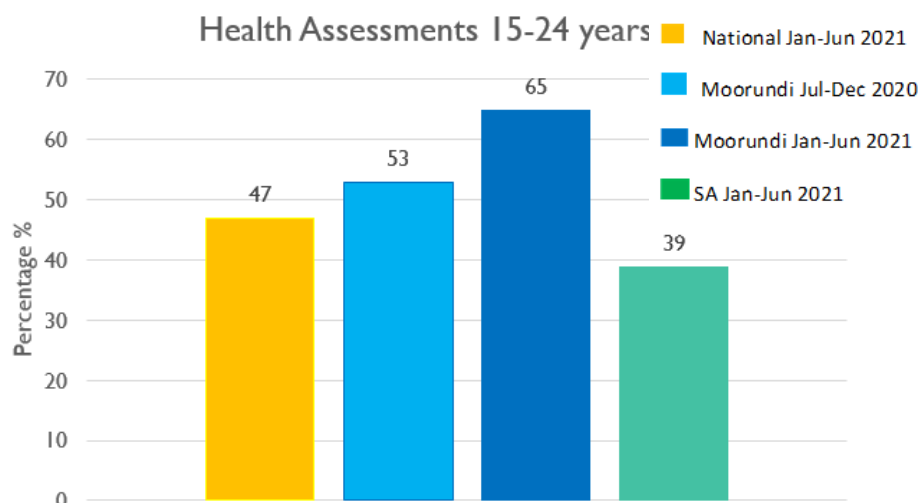
Staff take great pride in the quality of services they provide to Community.

Professional development is undertaken regularly to maintain clinical excellence, and Moorundi has supported staff to engage in activities supportive of both personal and professional growth in areas of interest such as; First Aid, Immunisations, Triage and Assessment, Venepuncture, Child Safe Environments and Retinal Camera Training.

Gordon Rigney completed training to become an Aboriginal Health Practitioner in 2021 and we commend him on being accepted to undertake a Bachelor of Nursing at University of SA in 2022.

All staff work hard to achieve their own development goals which is exemplified in their everyday practice as we work together to become re-accredited with AGPAL at the Murray Bridge clinic and to achieving AGPAL accreditation for the first time at the clinics in Victor Harbor and Raukkan.

Although we have increased services available to Community, they are still very much in demand and we continue to work towards being able to further expand upon them to deliver culturally safe and respectful services that best meet Community needs.



COMMUNITY ENGAGEMENT AND WELLBEING TEAM

Together Our Children Succeed (TOCS) & Alcohol and Other Drugs (AOD)
Po:rlar Ka:ngkun Tainkuwalun (PKT) & Social Emotional & Wellbeing (SEWB) & Mental Health



COMMUNITY ENGAGEMENT AND WELLBEING TEAM

COMMUNITY ENGAGEMENT

The lockdowns continued to have an impact on our usual activities but the team still managed to stay connected to the Community and provide services through their regular programs and initiatives.

Our Community Engagement and Well Being Team (CEWT) now include both the PKT (Po:rlar Ka:ngkun Tainkuwalun) and TOCS (Together Our Children Succeed) team.

Since moving from Centacare to Moorundi, attendance at the playgroups has increased.

The growing CEWT team now also consists of an Alcohol and Other Drugs worker, Social and Emotional Well Being Counsellor, Community Engagement Officer, Mental Health Worker and a (SEWB) Social and Emotional Well Being Manager.

The Team developed an educational video resource in partnership with Uni SA for nursing students in the last reporting period, in response to the Royal Commission into Mental Health for Older Persons, and we have had great feedback on the impact of the resource. Due to COVID, plans have been put on hold to develop a similar resource for students about palliative care.

Team Statistics

2020-2021

Total Clients

266

Episodes of Care

2,924

2019-2020

Total Clients

265

Episodes of Care

1,306

DEADLY NANNAS

The Deadly Nannas continue to go from strength to strength sharing their knowledge with school children across our catchment area, reconnecting Language and Culture with the next generations.

They performed to two full houses at the Fringe Festival in February and met with "The Song keepers", (Tjitjikala Women's choir) in the botanical gardens in April to share songs and stories.

PKT & TOCS

The PKT and TOCS team with the SEWB Manager were funded by Country SA PHN to provide a bushfire response initiative on Kangaroo Island, which was delivered to all three school campuses on the Island. The outcome was the successful completion of six songs exploring the trauma of the 2020 bushfires, proving once again the healing power of music.



In the same reporting period the Deadly Nannas partnered with ac.care's "Communities for Children" Team, for a "Story Through Song", project exploring the themes of reconciliation and Culture with children from three schools in our region. Another example of the power of music.

The PKT and TOCS teams worked with Headspace and the schools in our catchment area to develop our "Happy Healthy Ngarrindjeri" book, which was launched on Friday the 30th April 2021. The book featured paintings by our amazing minya po:rlar portraying what it meant for them to be happy and healthy.

PROFESSIONAL DEVELOPMENT

Looking into the future, three of Moorundi's staff were supported to complete their Certificate IV in Primary Health Care. Creating career pathways for emerging leaders in health.

They each graduated in August 2021. Adding to Moorundi's evolved strategic plan to increase Growth, Partnerships and Opportunities.

EXPANDING SERVICES TO PERAMANGK COUNTRY

CEWT have successfully expanded services into Mount Barker after completing initial consultations with Community and service providers on Peramangk Country to assess their needs within the future.

ART WORKSHOPS

In partnership with Headspace, two successful art workshops were held. One in September 2020 and the second in January 2021.

September was facilitated by Cedric Varco, and January we saw Wes Massoli facilitate. Both workshops created a safe and confidential space to explore feelings through art works.

In the April school holidays a further four days of art workshops was facilitated across the region.



CHRONIC DISEASE

CHRONIC DISEASE MANAGEMENT FIT & DEADLY FUTURES THE NUNGAS COMMUNITY GYM



CHRONIC DISEASE

CHRONIC DISEASE MANAGEMENT

FIT & DEADLY FUTURES

THE NUNGAS COMMUNITY GYM

Fit and Deadly Futures Program

CDC worked in collaboration with the Health Promotion officer to apply for a Wellbeing SA "Open your world" grant to establish the Fit & Deadly Futures program.

The Fit and Deadly Futures Program aims to provide an online presence to health education with a focus on healthy lifestyles.

This has allowed us to create innovative modes of delivering education to community groups, while showcasing positive outcomes and community resilience while we navigate through the ever changing landscape of COVID-19 restrictions and life post COVID-19.

There are two main healthy lifestyle activities involved, one focused on re-engaging youth with physical activity and promoting the importance of being active through the Nalurmi Thulun (Lightening Foot) Youth Running Group program.

The second encouraged good nutrition choices through a Meal Prep Monday program.

1. Youth Physical Activity

Engaging with Youth from Meningie Area School, CDC delivered a youth running program while promoting physical activity.

A 7 week online program had also been delivered where community had the option to participate in either a walking or running program. Participants were able to increase their fitness and/or gain training advice in the lead up to the Fit & Deadly Futures Fun Run that took place at the Aboriginal Health Fair Day on the 2nd of May.

The event featured 82 Runners and Walkers who completed a distance of 3km, 5km or 10km.

Our Aboriginal Health Fair Day featured an estimate of 200 participants and included stalls from various services across our community as well as plenty of family activities and entertainment.

This was the first time we have held an Aboriginal Health Fair Day in this format and it was well received by community who attended.

2. Healthy Lunchbox Program

CDC along with other Moorundi staff provided a healthy lunchbox school holiday program during April in Murray Bridge, Meningie, Raukkan and Victor Harbor.

This program worked closely with Moorundi's SEWB team and Headspace to provide education around healthier options to include in children's lunchboxes. Alongside this program, an art workshop was also available to participants.

This program was accompanied by a healthy lunch box video that can be found on the Moorundi Youtube channel and social media. Each participant took home their own lunchbox with information about making healthy choices.

Colour Run - Raukkan

CDC collaborated with the Murraylands IMF Runners & Walkers Committee to coordinate a Colour Fun Run held at Raukkan on the 16th of April 2021.

This was the first Colour Fun Run to be held in Raukkan. The Murraylands IMF Runners and Walkers coordinate a series of fun run events aimed to promote healthy, active lifestyles and encourage participation in walking and running.

CDC was able to coordinate Moorundi staff support to enable a safe and well planned event for the community.

The Raukkan Colour Fun Run saw 92 registered participants take part in the event.

CDM PROGRAM STATISTICS

PARTICIPANTS		PROGRAMS / SESSIONS	
Meningie	27	Meningie	18
Murray Bridge	286	Murray Bridge	14
Victor Harbor	3	Victor Harbor	1
Raukkan	99	Raukkan	2



The Nungas Community Gym

Chronic Disease Coordinator (CDC) has worked closely with Moorundi GP's and clinic staff in establishing referral pathways for clients to access the community Nunga Gym program. This program provides access to the Nungas Gym, as well as a personalised program provided by a personal trainer to safely get started.

This program aims to provide access to the gym and encourage healthy lifestyles as a chronic disease and management and preventative activity.

The program also promotes and increases the number of 715 Health Checks, as a Health Check is a requirement for anyone wishing to gain access and participate.

Community who wish to join the Nungas Community Gym program must follow the process below.

- Book in and complete a 715 health check.
- They will then be referred to the CDM program.
- CDC will arrange for the participant to meet a trainer at the gym to complete the registration and screening forms.
- Once their screening and registration is completed, they receive their own key.

Gym Updates

The Nungas Gym has undergone many new changes in 2021.

A new entrance has been built to provide easier access for community whilst keeping gym traffic relatively separate to the Ngopamuldi work site.

In conjunction with the new entrance, a driveway has been paved and security was added recently to include spotlights and cameras to increase safety in and around the building.

Moorundi bought used equipment from EFM, Murray Bridge to fill the gym with a greater variety of equipment. The gym now provides almost all the equipment you could expect to find in a local commercial gym.

Myzone Software

Myzone is fitness tracking software that aims to increase community engagement, track efforts live during workouts and record progress overtime.

Nearly 20 gym members have successfully been set up with their own Myzone belt. Workouts can be tracked anywhere, anytime with the Myzone app on their phones or they can automatically connect to the gym TV and view their workout when training at the gym.

The software is the form of a belt that connects around a persons waist



ADMINISTRATION TEAM

Murray Bridge, Raukkan, Victor Harbor

Moorundi now has three offices open weekly, plus another clinic site open one day per week our admin staff are very busy.

Crystal Ackland is our Administration for the Murray Bridge clinic on Monday, Wednesday, Thursday and Friday and Raukkan clinic on Tuesdays.

Nekia Wilson is our Medicare/Communicare Administrator. She provides Administration in Murray Bridge on Tuesdays and is back up for admin during the remainder of the week. In addition to this, Nekia maintains Communicare which is our patient/client database.

Montina Sumner has been providing our admin cover in Victor Harbour four days a week.

If you visit our admin site on Wharf Road in Murray Bridge, you will find Bec Fidge at the front who is the Office and Administration Manager. Regularly supported by Brooke Vanzati, Renee Kropinyeri and Natasha Smith as needed.

As our services continue to grow each year, so does the amount of phone calls and in site visits.

Our admin staff dedicate themselves to assisting the community with appointments for clinic and other services Moorundi provide.



TRANSPORT

Moorundi has provided 648 trips via an allocated driver this last year and an additional 426 services for transport either via taxi or fuel voucher.

Whilst we have maintained services to the community we only have a limited amount of drivers. We strive to meet the requests of all of our clients/patients.

The amount of transports or transport services Moorundi has been able to assist with has helped our community get to appointments and healthcare related appointments they may otherwise have not attended.



INTEGRATED TEAM CARE (ITC)



INTEGRATED TEAM CARE (ITC)

The integrated team care have been extremely busy the past 12 months with delivering both programs and training opportunities.

ONE STOP SHOP

Moorundi ITC and Sharon Clarke from Wellbeing SA held a One Stop Shop. This is where 'Well Women's Screening' consultations were delivered between the 22nd and 25th of February 2021 in various locations (Mannum, Raukkan, Meningie, Victor Harbor, Murray Bridge). A total of 21 participants attended. Each location had an information day held in the following week (1st – 4th March) to highlight the importance of completing cancer screenings.

The ITC team have regular Bi-monthly peer support skype meetings with Focus One Health in Berri and Pangula in Mount Gambier. This has allowed the team the opportunity to obtain guideline clarification and share ideas regarding appropriate spending of supplementary services money. Plus further advice is given on upcoming training opportunities & promotional events.

FOCUS ONE HEALTH (FOH)

FOH appreciate the opportunity to meet regularly with Dorothy as the IHPO and the other ITC service providers in the CSAPHN region – this support provides a safe and secure forum to trouble-shoot DE identified client solutions, discuss partnership opportunities and seek opportunities for our region (e.g. cultural support for Riverland general practices).

These meetings also provide an opportunity to meet with the ITC program manager when possible and ask questions directly re ITC program guidelines and seek feedback re program performance and opportunities in the ITC space (e.g. workforce grants, education and training, forums etc.)

ITC STATE FORUM

Moorundi, Focus One Health & Pangula attended the ITC state forum on 11th & 12th May 2021 in Adelaide. It was a great networking opportunity to build connections with new staff and other teams across Integrated Team Care in SA.

715 SHIRTS

The 715 T-shirt and hat project has been really successful in the Goolwa & Riverland regions. However the 715 project has been challenging by some mainstream clinics.

IHPO is currently working on a joint project with other IHPO's on developing a **"Do you identify"** poster. This should be in draft within the next reporting period and will be distributed to any service that engages with Aboriginal and Torres Strait Islander patients. The 715 T-Shirt project was a 2 year project and is due to be completed in 2021.



COMMUNITY EVENTS

ITC has supported the following community events with attendance and the provision of promotional material and/or funding:

- NAIDOC
- Focus One Health sorry day
- Australia's Biggest Morning Tea (Moorundi)
- Community movie screening of "My name is Gulpilil".

PROFESSIONAL DEVELOPMENT

- CC & IHPO are both COVID19 Marshalls
- CC & IHPO attended the "Closing the Gap conference 2021) in Cairns in May
- Diabetes SA webinar
- CC & IHPO both completed online Cultural Competence training
- IHPO, Dorothy Kartinyeri has been accepted into the Jawun emerging leaders program. The topic for this year is **"Collaborative Leadership to drive Change"**

INTEGRATED TEAM CARE (ITC)

WELCOMING ENVIRONMENTS

Dorothy has worked closely with four clinics around the region to provide a Welcoming Environment for Aboriginal and Torres Strait Islander people. To ensure they feel more comfortable when visiting the clinic.

The clinics involved are - Barmera Clinic, Murray Bridge Day and Night Surgery, Pangula Mount Barker and Kangaroo Island Clinic.



Barmera Clinic Artwork
Artist: Daniel Giles



Kangaroo Island
Clinic Artwork
Artist: Cedric Varcoe



Murray Bridge Day
& Night Artwork
Artist: Rosslyn
Richards



Pangula Artwork
Artist:
Rosemary Wanganeen

ITC STATISTICS

Clients in Program	131
Supplementary Services	1941
Outreach Services	144
Care Coordination Services	3500

OUR MEMBERS AND SUPPORTERS

WE ENCOURAGE FEEDBACK FROM OUR COMMUNITY

Our team is committed to the needs, desires and feedback from our members and stakeholders. As part of our quality service goals, we want to ensure our strategic actions and day-to-day activities are servicing the needs of our local Ngarrindjeri Community specifically. As a team, we believe that it is only through providing a strong feedback loop and progressive culture of learning from each other, that we can continue to improve our holistic service model.

It's important to note, that Moorundi is an Aboriginal Community Controlled Health Service, and therefore the voices and wisdom of people across our Community is vital to our existence and successful operations. We are run by Aboriginal people, for Aboriginal people.



With this in mind, we provide a range of feedback opportunities and interactive forms that provide various opportunities for our members to provide feedback to all/any members of our team, and our Board. Some of the ways people can engage with us on these matters includes:

- Website feedback form www.moorundi.org.au/feedbackform
- Website contact form www.moorundi.org.au/contact
- Facebook page (comments or messages): www.facebook.com/moorundiACCHS
- Meeting with one of our team leaders (arrange via phone or email – see below)
- Phone discussion with one of our team leaders: 1800 023 846
- Email to our team: admin@macchs.org.au

WE WANT YOU TO JOIN US

If you're interested in finding out more about becoming a registered client and/or member of Moorundi, then we'd love to hear from you. You can either contact us via phone, email or on our website, or follow the four simple steps to start the process:

1. Drop in to one of our offices/clinics or head over to our website to access the Membership Form;
www.moorundi.org.au/information
2. Fill out the Membership Form;
3. Return it to Moorundi, PO Box 1214, or drop it back to us at 1 Wharf Road, Murray Bridge;
4. Encourage others in our Community to become a member so their voice can be heard too.

CONFIRMATION OF ABORIGINALITY

For those who need them, we can also provide Confirmation of Aboriginality. These are also available from all of our clinics and offices, or can be found on our website here www.moorundi.org.au. People should follow the same process as above to fill out and return these forms to Moorundi so we can assist in the official certificate being finalised.



MOORUNDI

Aboriginal Community Controlled
Health Service Ltd.

For more information, or to talk to
one of our team, contact Moorundi
on the details below:

1800 023 846 (toll free)
admin@macchs.org.au
www.moorundi.org.au

Lot 1 Wharf Road, Murray Bridge
(Administration Office)

Open Mon-Fri, 9am - 5pm

ACKNOWLEDGEMENT OF FUNDING BODIES

Moorundi would like to acknowledge
and thank the following partners for
their ongoing support to deliver this
important work. Without the
collective efforts and advocacy of all
levels of government, we cannot
create healthy changes amongst our
Communities, and we look forward to
their ongoing commitment to ensure
our level of servicing is sustainable.

phn
COUNTRY SA

An Australian Government Initiative



Australian Government
Department of Health



**Government
of South Australia**



NACCHO



**Government
of South Australia**

Wellbeing SA



Funded by the National Disability Insurance Agency



Australian Government
National Indigenous
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